# THE RS REVIEW

2024 Q3

THE TOTAL SOLUTIONS PROVIDER FOR REGULATED ENVIRONMENTS

### DRIVING PROGRESS: Q3 ENHANCEMENTS & UPDATES

As we navigate through the third quarter of the year, I want to take a moment to personally update you on some of the significant strides we've made in recent months to enhance our services and operations. Your satisfaction remains our top priority, and these improvements reflect our ongoing commitment to continually elevating your experience with us.

**Quality and Validation Services:** Over the past few months, we've made substantial investments in our quality and validation services. Our focus has been on refining these processes to ensure that every product and service we deliver meets the highest standards of reliability and excellence.

**Employee Benefits:** Recognizing the dedication of our team, we've enhanced our employee benefits package. A motivated and satisfied workforce is the backbone of the exceptional service we provide, and these improvements are designed to foster an even more dedicated team.

**Operational Efficiencies:** We've also implemented new processes to drive efficiencies across our operations. By streamlining workflows and reducing lead times, we are better positioned to meet your needs quickly and effectively.

**Customer Experience Enhancements:** Recently, we've introduced new calibration processes and improved our paperwork systems, all aimed at making your interactions with us smoother and more efficient. Your convenience and satisfaction continue to guide every decision we make.

As we continue through this quarter, I want to thank you for your continued trust and partnership. We are excited about the progress we've made and look forward to building on this momentum to serve you even better in the months ahead

Michael Mothersbaugh, President

### **NEW REES WEBSITE COMING SOON**

We've been hard at work behind the scenes, and we're thrilled to announce that our brand-new website is set to launch later this month!

Get ready for a fresh look, enhanced features, and an improved user experience. Our goal is to make it easier than ever for you to connect with us and access all the information and resources you need.

Stay tuned for the big reveal - we can't wait to share it with you!



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### KEEPING THE SUMMER SPIRIT ALIVE

### EMPLOYEE EVENTS AT REES HQ

At Rees, we believe that a happy and engaged team is the cornerstone of our success. This summer, we've been dedicated to fostering a positive and vibrant workplace by hosting a series of employee events designed to boost morale and bring us all closer together.

Ice Cream Social – To beat the summer heat, we enjoyed a delightful Ice Cream Social with a variety of flavors and cookies, offering a sweet break and a chance to mingle in the fresh summer air.

Memorial Day Potluck - Our Memorial Day Potluck featured a diverse array of dishes, allowing us to share our culinary talents and honor those who served our country.

4th of July Pizza Party - We celebrated Independence Day with a funfilled Pizza Party, complete with a variety of pizzas and salad, fostering camaraderie and relaxation.

These events have not only been enjoyable but have also strengthened our team spirit. We are committed to continuing these efforts to ensure that Rees remains a place where employees feel valued, connected, and motivated.

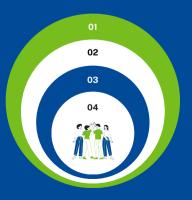






### **OUR MISSION**

THE Total Solutions Provider for Regulated Monitoring





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# RINTAD

### **Check out** the latest Rees ad

Enjoy the latest Rees Print Ads that can be found in the 2024 Pharmacy500 Buyer's Guide.



### **ELEVATING YOUR CUSTOMER EXPERIENCE**

Q2 PROJECT COORDINATOR STRATEGY WORKSHOP





In June, we hosted our quarterly Project Coordination Strategy Workshop with a clear goal: to enhance our service delivery and elevate your experience with us. This workshop focused on reviewing the proposed organizational restructure and diving deep into project data.

Our dedicated team analyzed critical projects with the objective of understanding challenges, identifying key focus areas where we can help resolve issues, and ultimately improving your experience with our services.

The team also participated in a team-building exercise at an escape room. Despite their best efforts, they were unable to escape within the allotted time. However, the experience fostered camaraderie and strengthened their bonds, showcasing their resilience and teamwork under pressure.

Stay tuned for more updates as we continue to refine our processes to provide you with the best possible experience.

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# COMMUNITY Events









## **KEY DATES**

September 4-6

ASCP Chicago, IL October 13-16

ISPE Orlando, FL October 19-22

AABB Houston, TX

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### **JOIN THE REES TEAM**

Want to be a part of the Rees team? Visit our website to submit your resume for one of our open positions. We look forward to working with you!

- In House Calibration Technicians
- Controller
- Area Sales Representatives
- System Validation Specialist

JOIN US

# THE RS BLOG

Our new blog consists of a variety of topics related to our industry, our products, and our customers. Visit our website and check out our latest posts today!

### New Blog Posts:

- Mastering Compliance: Advanced CQV Services for Environmental Control Systems
- The Importance of Environmental Monitoring Systems in Laboratories
- Has Your EMS Become a Full-Time Job? Outsource EMS Management for Better Efficiency and Compliance

To access our blog, simply click below.

LET'S GO

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