



REES SCIENTIFIC'S PREMIUM SUPPORT AND SERVICE

Rees Scientific now offers dedicated personnel that will help manage your Rees Monitoring System for you.



This service is ideal for large facilities with multiple departments. Our on-site personnel will work hand in hand with your facilities departments to maintain your command center.

The key responsibilities include :

- ✓ Service all locations
- ✓ Assist in training employees
- ✓ Troubleshooting, moving/reconnecting/programming/calibrating sensors as equipment is relocated
- ✓ Battery replacement as needed
- ✓ Installation of new sensors and hardware as needed (Any additional parts and materials required are at additional cost)
- ✓ Be lead in customer's annual validation
- ✓ Assist with alarms and call lists
- ✓ Handle all connectivity issues
- ✓ Dash board with diagnostic tools
- ✓ Maintain customer contact list and hierarchy
- ✓ Assist in running additional reports

Monitoring and Maintaining your Rees System just got easier!